

474

Route Guide & Hazard Awareness



***CANNING TOWN, HERMIT ROAD - CANNING TOWN BUS STATION
PRINCE REAGENT - WOOLWICH FERRY - BECKTON STATION - EAST
HAM STATION - MANOR PARK***

GoAhead
LONDON

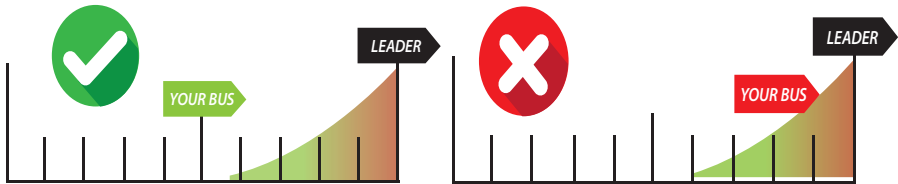
ABOUT 474

SERVICE INFORMATION

CHANGEOVER | ALBERT ROAD

Meal relief changeovers will take place at **Fernhill Street (Stop C)** towards Manor Park. & **Fernhill Street (Stop S)** towards Canning Town.

Always communicate in advance with iBus if you are late for any reason.



Route 474 is a high frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

IMPORTANT: You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

ROUTE NUMBER | CURTAILMENT ABBREVIATIONS

| | | | |
|-------------|------------------------------|-------------|-----------------------------|
| CHR | Canning Town, Hermit Road | CBS | Canning Town Station |
| KHE | Keir Hardie Estate | CHS | Custom House Station |
| PRS | Prince Reagent Station | LCA | London City Airport |
| NWF | North Woolwich Ferry | CS | Cyprus |
| BEC | Beckton Bus Station | EHLA | East Ham - Lonsdale Avenue |
| EHWH | East Ham - White Horse | EHTH | East Ham - Newham Town Hall |
| EHWA | East Ham - Wordsworth Avenue | MPSN | Manor Park Station |

FACILITIES | THROUGHOUT THE ROUTE

- **Canning Town - Hermit Road (TFL).** Contact garage for code
- **Canning Town Station (TFL).**
- **Custom House Station (TFL)**
- **Prince Reagent Station (TFL)**
- **Beckton Bus Station (TFL)**

If you urgently need to use a facility, please inform iBus immediately.

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Curtailment point and map.

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Curtailment point and map.

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Curtailment point and map.

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RUNNING LIGHT

OUT OF SERVICE

BLINDS: NOT
IN SERVICE,
LOG OFF IBUS
IF RUNNING
LIGHT

TO MANOR PARK

- From **Henley Road Garage**, turn right onto Factory Road
- Follow road left, onto Store Road
- At junction, turn right onto Albert Road
- At traffic light, follow road onto Sir Steve Redgrave Bridge
- At roundabout, take 3rd exit onto Woolwich Manor Way(past car dealership)
- At roundabout, take 2nd exit onto Woolwich Manor Way
- At roundabout, take 2nd exit onto Woolwich Manor Way(past Beckton Stn)
- At roundabout, take 3rd exit onto Woolwich Manor Way
- At traffic light, continue ahead onto Hight Street South(past A13)
- At traffic light, continue ahead onto Hight Street North(bus only)
- At traffic light, continue ahead onto High Street North(past East Ham Stn)
- At traffic light, continue ahead onto Station Road(past Manor Park Stn)
- Turn left, onto Whitta road **to Stand**



MANOR ROAD
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD

North of Silvertown Way in Canning Town

RUNNING LIGHT

OUT OF SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

FROM MANOR PARK

- From **Stand**, turn right onto Gladding Road
- At junction, turn right, onto Capel Road
- At junction, turn right onto Forest Drive
- Follow road ahead onto Station Road
- Continue ahead onto Station Road (past Manor Park Stn)
- At traffic light, continue ahead onto High Street North
- Continue ahead onto High Street North (past East Ham Stn)
- Follow road right onto Ron Leighton Way
- At mini roundabout, take 2nd exit onto Ron Leighton Way
- At traffic light, turn left onto Barking Road
- At traffic light, turn right onto High Street South
- Continue ahead onto High Street South (under A13 overpass)
- At roundabout, take 2nd exit onto Woolwich Manor Way (past Beckton Stn)
- At roundabout, take 2nd exit onto Woolwich Manor Way
- At roundabout, take 2nd exit onto Woolwich Manor Way
- At roundabout, take 3rd exit onto Sir Steve Redgrave Bridge
- At traffic light, continue ahead onto Albert Road
- Turn left onto Store Road
- Turn right, onto Pier Road
- Turn right, onto Henley Road

RUNNING LIGHT

OUT OF SERVICE

BLINDS: NOT
IN SERVICE,
LOG OFF IBUS
IF RUNNING
LIGHT

TO CANNING TOWN

- From **Henley Road Garage**, turn left onto Factory Road
- Follow road right onto North Woolwich Road
- At junction, turn left onto North Woolwich Road
- At traffic light, continue ahead onto Silvertown Way(past station)
- Follow road right onto Silvertown Viaduct(top of hill)
- Continue ahead, onto Silvertown Way(past station)
- At traffic light, turn Right onto Barking Road(under A13 flyover)
- At traffic light, continue ahead onto Barking Road(McDonald)
- Turn left, onto Trinity Gardens **to Stand**

FROM CANNING TOWN

- From **Stand**, turn left onto Hermit Road
- At traffic light, turn right onto Barking Road
- At traffic light, left onto Silvertown Way(under A13)
- At traffic light, continue ahead onto Silvertown Way
- Follow road up hill onto Silvertown Way Viaduct
- At traffic light, continue ahead onto Silvertown Way(past station)
- At traffic light, continue ahead onto North Woolwich Road
- At junction, turn right onto North Woolwich Road
- Follow road, left onto Factory Road(past garage)
- Turn right, onto Store Road
- Turn right, onto Pier Road
- Turn right, onto Henley Road
- Turn left, **Henley Road Garage**

ROUTE DIRECTION

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
GEO-TAB SWIPE
CARD ON EVERY
TRIP

TO MANOR PARK

- From **Stand**, turn left onto Hermit Road
- At traffic light, Turn right onto Barking Road
- At traffic light, continue ahead onto Canning Town Bus Station(under flyover)
- Turn left, onto Canning Town Bus Station(serve bus stop B)
- At traffic light, turn right onto Silvertown Way
- At traffic light, turn left onto Hallsville Road
- Turn right, onto Ruscoe Road
- At junction, turn right onto Tarling Road
- Turn left, onto Appleby Road
- At junction, turn right onto Munday Road
- At junction, turn right onto Victoria Dock Road
- At traffic light, turn right onto Prince Reagent Bus Station
- Turn right onto Victoria Dock Road
- At roundabout, take 2nd exit onto Connaught Bridge
- At roundabout, take 1st exit onto Connaught Road
- At roundabout, take 2nd exit onto Connaught Road
- At traffic light, turn left onto Hartmann Road
- Turn left onto City Airport Access Road(serve bus stop)
- Exit stop, turn right back onto Hartmann Road
- At traffic light, turn left onto Connaught Road
- Continue ahead, onto Albert Road
- Turn right, onto Store Road
- At junction, turn left onto Pier Road(serve bus station)
- Continue, ahead onto Pier Road
- At junction, turn right onto Albert Road
- At roundabout, take 3rd exit onto Woolwich Manor Way
- At roundabout, take 1st exit onto Ferndale Street
- Follow road, onto Cyprus Place
- At roundabout, 2nd exit onto East Ham Manor Way
- At roundabout, 1st exit onto Woolwich Manor Way
- At traffic light, turn left onto Beckton Bus Station(service stop D)
- At traffic light, left onto Woolwich Manor Way
- At roundabout, take 3rd exit onto Woolwich Manor Way
- At traffic light, continue ahead onto High Street S
- At traffic light, continue ahead onto High Street N
- At traffic light, continue ahead onto Station Road
- Turn left, onto Whitta Road to **stand**

ROUTE DIRECTION

RUNNING IN SERVICE

TO CANNING TOWN

- From **Stand**, turn right onto Gladding Road
- At junction, turn right, onto Capel Road
- At junction, turn right onto Forest Drive
- Follow road ahead onto Station Road
- Continue ahead onto Station Road (past Manor Park Stn)
- At traffic light, continue ahead onto High Street North
- Continue ahead onto High Street North (past East Ham Stn)
- Follow road right onto Ron Leighton Way
- At traffic light, turn left onto Barking Road
- At traffic light, turn right onto High Street South
- Continue ahead onto High Street South (under A13 overpass)
- At roundabout, take 2nd exit onto Woolwich Manor Way(past Beckton Stn)
- At roundabout, take 3rd exit onto East ham Manor Way
- At roundabout, take 1st exit onto Cyprus Place
- Continue ahead, onto Ferndale Street
- At roundabout, take 3rd exit onto Woolwich Manor Way
- At roundabout, take 3rd exit onto Sir Steve Redgrave Bridge
- At traffic light, follow road right onto Albert Road
- Turn left, onto Pier Road
- Turn right, onto bus station
- Continue ahead, onto Pier Road
- At junction, turn left onto Albert Road
- Continue ahead, onto Connaught Road
- At traffic light, turn Right onto Hartmann Road
- Turn left onto City Airport Access Road(serve bus stop)
- Exit stop, turn right back onto Hartmann Road
- At traffic light, turn right onto Connaught Road
- At roundabout, take 3rd exit onto Connaught Bridge
- At roundabout, take 2nd exit onto Victoria Dock Road
- Turn right, onto Munday Road
- At roundabout, take 1st exit onto Radland Road
- At junction, turn left onto Tarling Road
- Turn right, onto Jude Street
- Turn left, onto George Street
- At traffic light, turn right onto Silvertown Way
- At traffic light, enter Canning Town Station(serve bus stop F)
- At traffic light, Turn right onto Barking Road
- Turn left, onto Trinity Gardens to **Stand**

CANNING TOWN - HERMIT ROAD

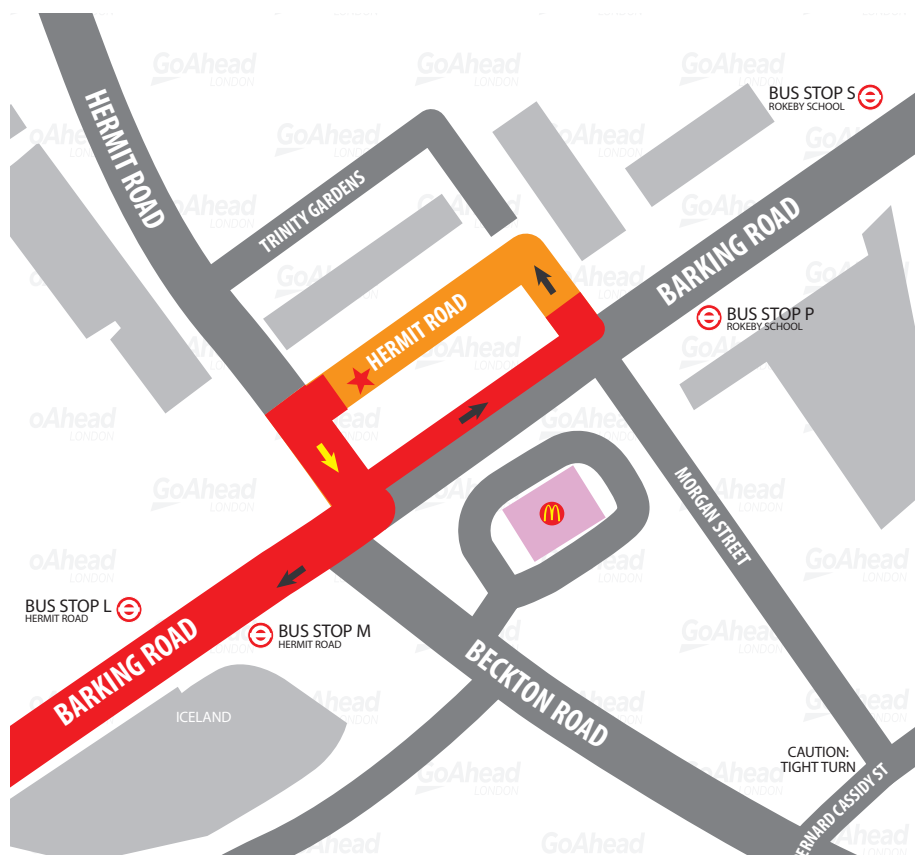
TERMINUS POINT

From Manor Park. Proceed from Barking Road, Trinity Gardens, Hermit Road to stand. Set down on **BUS STOP L**.

Towards Manor Park. Depart via Trinity Gardens, Hermit Road. Pick up on Trinity Gardens, Hermit Road at **BUS STOP V**

Public stand for 3 buses on south side of Trinity Gardens.

Blind display: **CANNING TOWN, HERMIT ROAD**



CANNING TOWN STATION

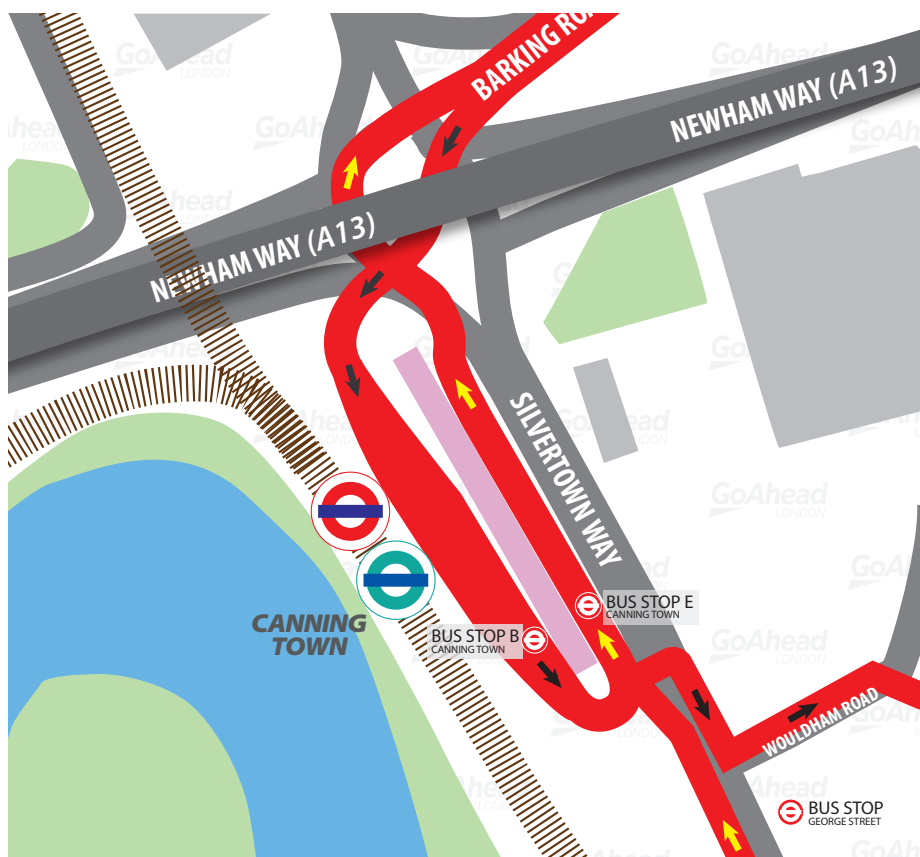
CURTAILMENT POINT

From Manor Park. Proceed from Canning Town Bus Station to stand. Set down in Canning Town Bus Station at **BUS STOP E**.

Towards Wanstead Park. Depart via Canning Town Bus Station. Pick up at **BUS STOP B**.

Private stand for 6 bus in marked bay at stand W2 on west side of Canning Town Bus Station at south-west corner of junction of Barking Road and Silvertown Way

Blinds display: **CANNING TOWN BUS STATION**



KEIR HARDIE ESTATE

CURTALMENT POINT

From Manor Park. Proceed from Radland Road, Tarling Road to stand. Set down in Radland Road at **BUS STOP, HALLSVILLE PRIMARY SCHOOL.**

Towards Manor Park. Depart via Tarling Road. Pick up at **BUS STOP, KEIR HARDIE RECREATION GROUND.**

Public stand for 3 buses on east side of Tarling Road, commencing 41 metres south from Radland Road.

Blinds display: **ROYAL VICTORIA, KEIR HARDIE ESTATE**



PRINCE REGENT STATION

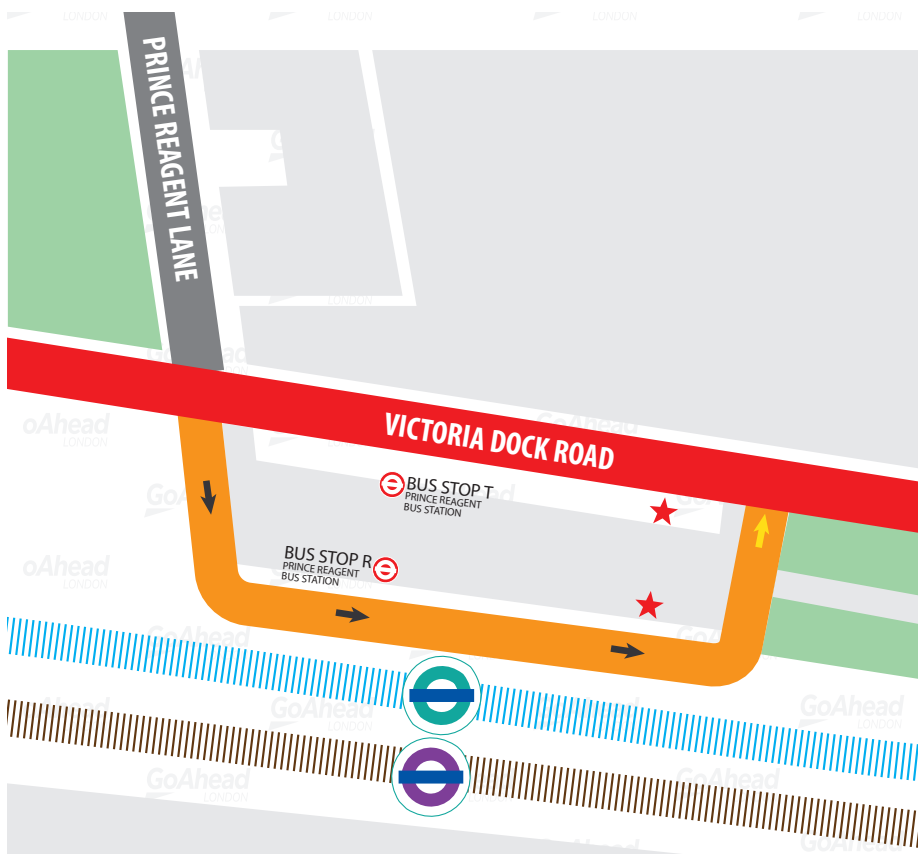
CURTAILMENT POINT

From Manor Park. Proceed from Victoria Dock Road, Prince Regent Bus Station to stand. Set down in Prince Regent Bus Station at **BUS STOP T**

Towards Manor Park. Depart via Prince Regent Bus Station, Victoria Dock Road Pick up at **BUS STOP R**.

Private stand for 2 buses on north side of bus station at eastern end.

Blinds display: **PRINCE REGENT**



LONDON CITY AIRPORT

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Manor Park. Proceed out of service from London City Airport. Set down in London City Airport at **BUS STOP J**.

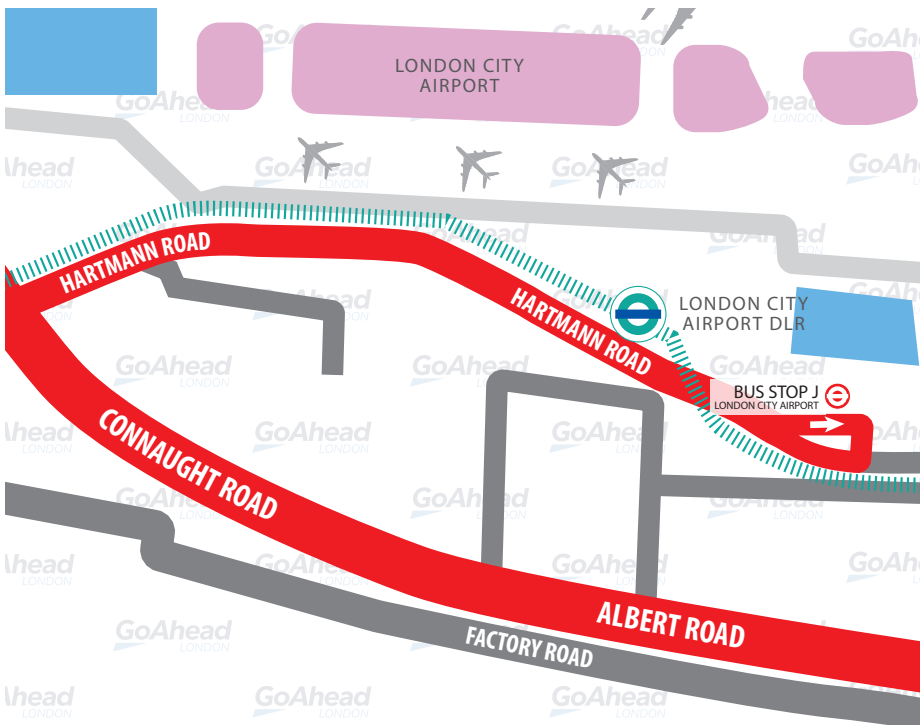
Towards Manor Park. Depart via London City Airport at **BUS STOP J**.

From Canning Town - Hermit Road. Proceed out of service from London City Airport. Set down in London City Airport at **BUS STOP J**.

Towards Canning Town - Hermit Road. Depart via London City Airport at **BUS STOP J**.

Turning point only.

Blinds display: **LONDON CITY AIRPORT.**



WOOLWICH FERRY

CURTALMENT POINT

From Manor Park. Proceed from Pier Road to Stand. Set down in Pier Road at **ALIGHTING POINT NZ**

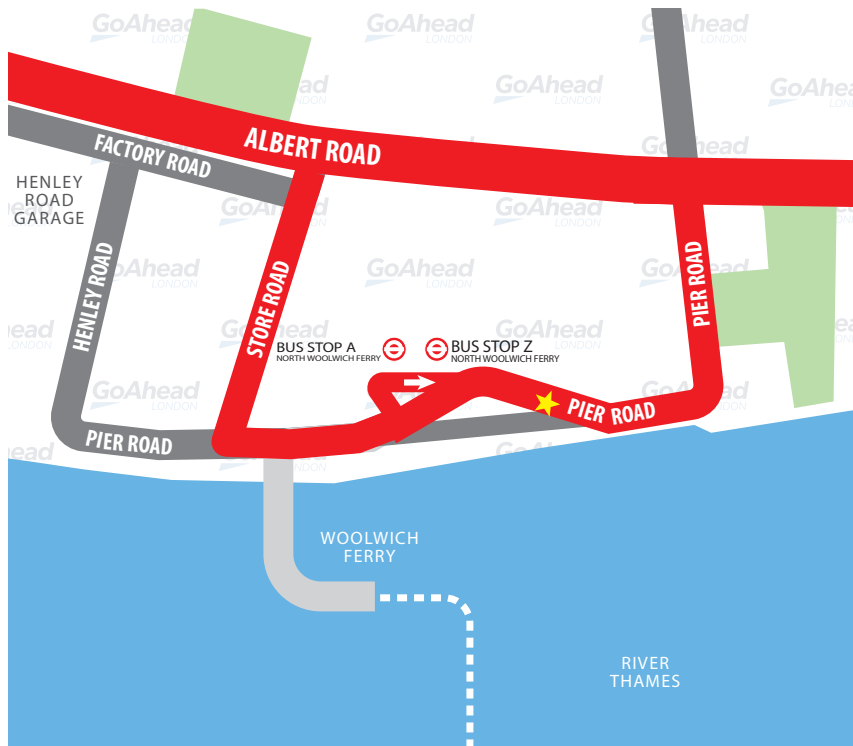
Towards Manor Park. Depart via Pier Road Pick up at **BUS STOP B**

From Canning Town - Hermit Road. Proceed from Pier Road to stand. Set down at Pier Road at **ALIGHTING POINT NZ**

Towards Canning Town - Hermit Road. Depart via Pier Road at **BUS STOP A.**

Public stand for 2 buses on south side of Pier Road.

Blinds display: **NORTH WOOLWICH, FERRY TERMINAL.**



CYPRUS STATION

CURTAILMENT POINT

From Canning Town - Hermit Road. Proceed from East Ham Manor Way to stand. Set down in East Ham Manor Way at **BUS STOP P**.

Towards Canning Town - Hermit Road. Depart via East Ham Manor Way, Roundabout, East Ham Manor Way at **BUS STOP K**.

Public stand for 3 buses on west side of East Ham Manor Way.

Blinds display: **CYPRUS**.



BECKTON BUS STATION

CURTAILMENT POINT

From Manor Park. Proceed from Beckton Bus Station to Stand. Set down in Beckton Bus Station at **ALIGHTING POINT NZ**

Towards Manor Park. Depart via Beckton Bus Station, Woolwich Manor Way at **BUS STOP D.**

From Canning Town - Hermit Road. Proceed from East Ham Manor Way, Woolwich Manor Way, Beckton Bus Station to stand. Set down in East Ham Manor Way **BUS STOP A**

Towards Canning Town - Hermit Road. Depart via Beckton Bus Station, Woolwich Manor Way at **BUS STOP H**

Private stand for 4 buses on south side of bus station.

Blinds display: **BECKTON, BUS STATION**



LONGSDALE AVENUE

CURTAILMENT POINT

From Manor Park. Proceed from Hight Street South, Greatfield Avenue, Lonsdale Avenue to stand. Set down on **BUS STOP BL**.

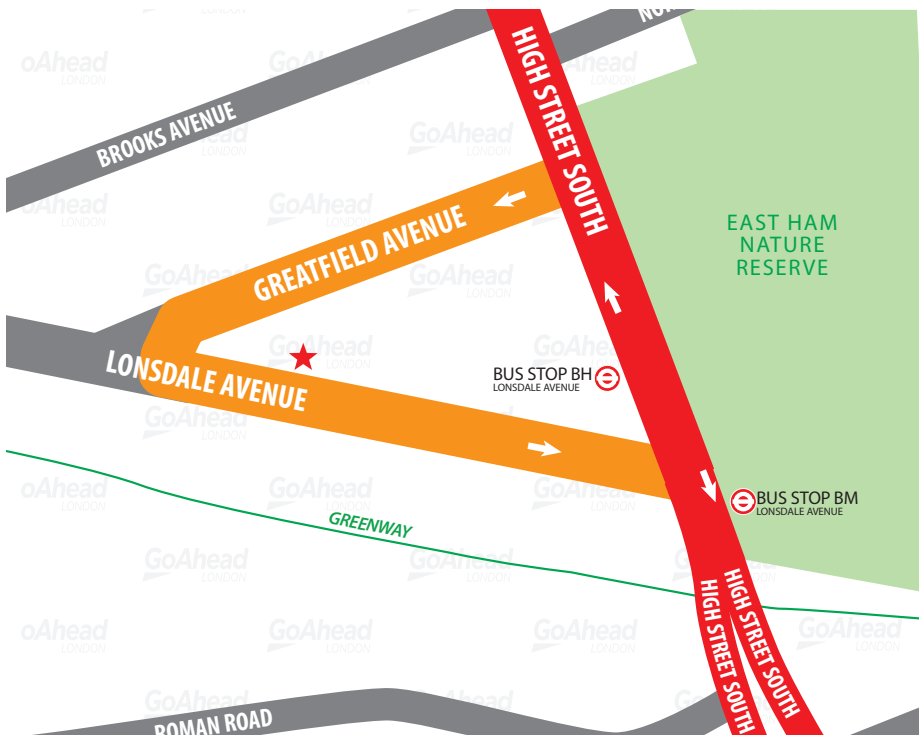
From Manor Park. Depart via Lonsdale Avenue, High Street South at **BUS STOP BH**.

From Canning Town - Hermit Road. Proceed from High Street South, Greatfield Avenue, Lonsdale Avenue to stand. Set down on **BUS STOP BH**

Towards Canning Town - Hermit Road. Depart via Lonsdale Avenue, Woolwich Manor Way at **BUS STOP BN**.

Public stand for 1 buses on north side of Lonsdale Avenue.

Blinds display: **BECKTON ALPS**.



WHITE HORSE

CURTAILMENT POINT

From Manor Park. Proceed from High Street South to Stand. Set down High Street South at **BUS STOP M**

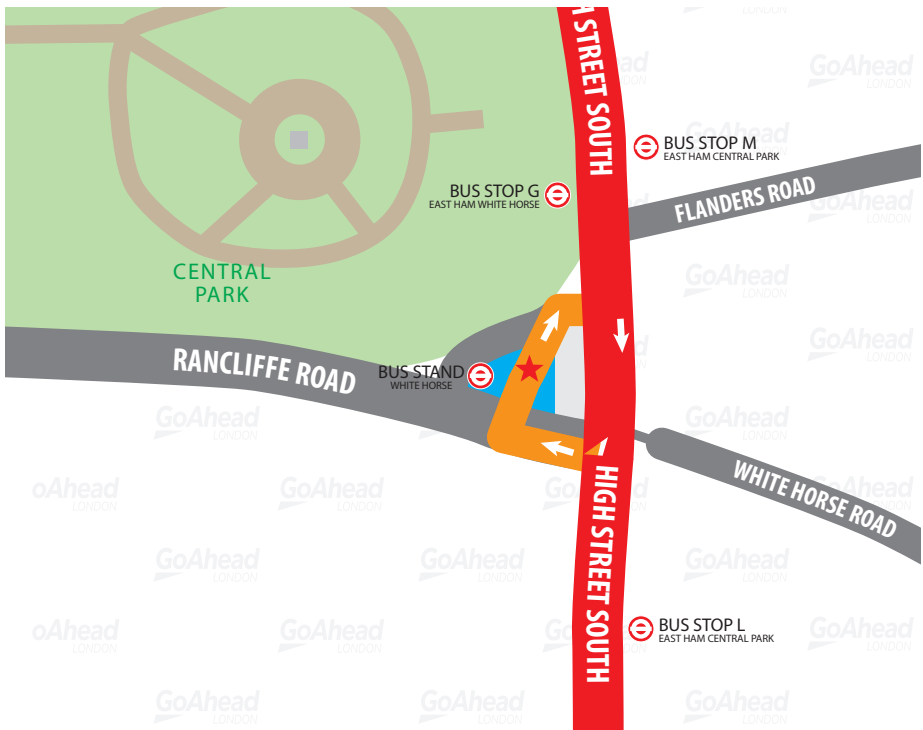
Towards Manor Park. Depart via High Street South at **BUS STOP G.**

From Canning Town - Hermit Road. Proceed from High Street South. Set Down High Street South at **BUS STOP H**

Towards Canning Town - Hermit Road. Depart via High Street South at **BUS STOP G.**

Private stand for 4 buses standing abreast facing north in bus parking area on north side of Ratcliffe Road at the junction of High Street South.

Blinds display: **EAST HAM, CENTRAL PARK.**



NEWHAM TOWN HALL

CURTAILMENT POINT

From Canning Town - Hermit Road. Proceed from High Street South, Nelson Street, Wellington Road to stand. Set down on **BUS STOP F**

Towards Canning Town - Hermit Road. Depart via Wellington Road, Barking Road, High Street South at **BUS STOP V**.

Public stand for 2 buses on west side of Wellington Road.

Blinds display: *EAST HAM, NEWHAM TOWN HALL.*



WORDSWORTH AVENUE

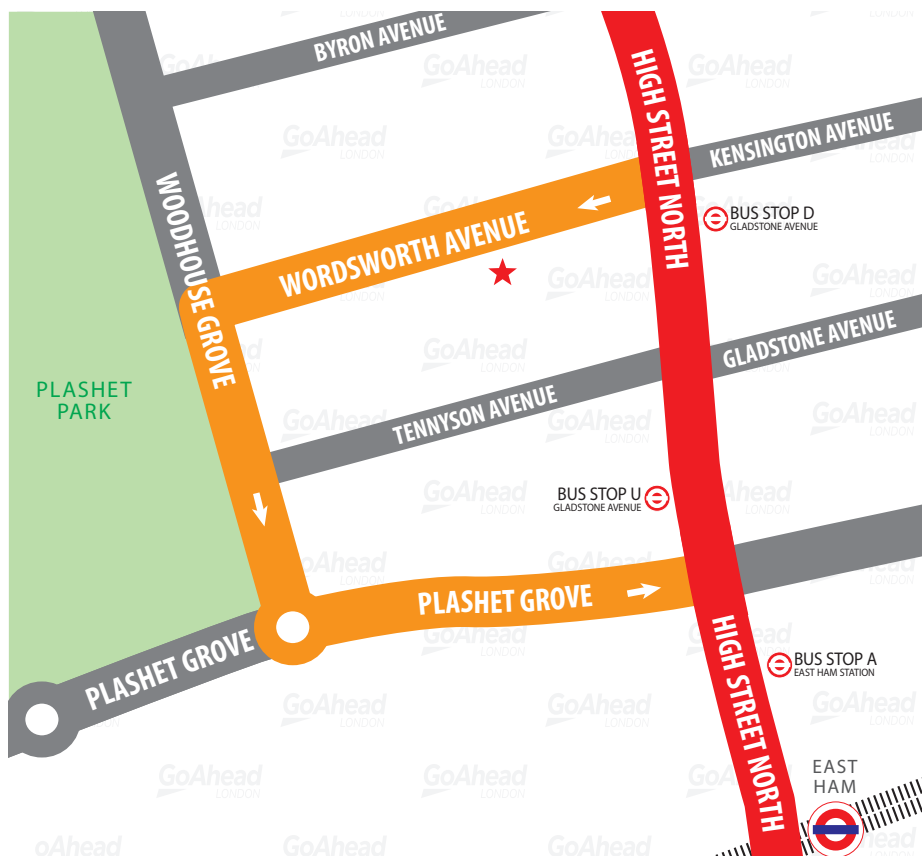
CURTAILMENT POINT

From Canning Town - Hermit Road. Proceed from High Street North, Wordsworth Avenue to stand. Set Down High Street North at **BUS STOP U**.

Towards Canning Town - Hermit Road. Depart via Wordsworth Avenue, Woodhouse Grove, Plashet Grove, High Street North at **BUS STOP A**.

Private stand for 2 buses on South side of Wordsworth Avenue.

Blinds display: **EAST HAM STATION**.



MANOR PARK

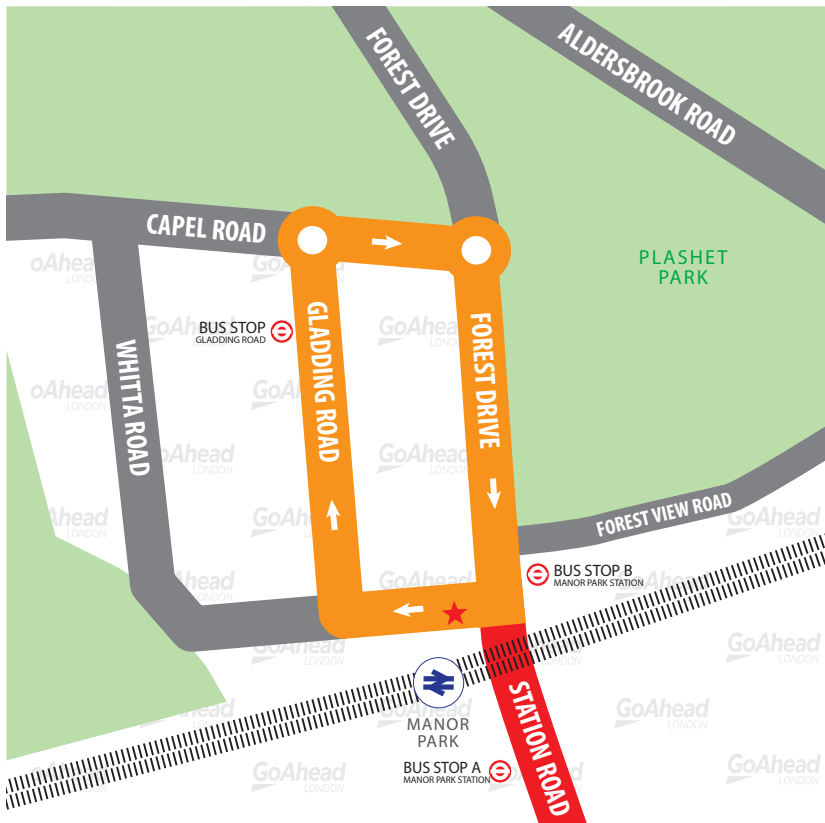
TERMINUS POINT

From Canning Town - Hermit Road. Proceed from High Street South, Nelson Street, Wellington Road to stand. Set down on **BUS STOP F**

Towards Canning Town - Hermit Road. Depart via Whitta Road, Gladding Road, Capel Road, Forest Drive at **BUS STOP B**.

Public stand for 3 buses on south side of Whitta Road.

Blinds display: **MANOR PARK STATION.**



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

BUS STAND | CANNING TOWN HERMIT ROAD

On exiting the stand, be aware of the low tree and the sharp turn. Risk of collision with trees, vehicles, cyclists, and pedestrians. Appropriate speed should be maintained, with patience, while carefully observing the road.

BUSY BUS STATION | CANNING TOWN BUS STATION

Very busy station. There is a risk of pedestrian collision when entering and exiting the bus station, particularly due to the frequent use of crossing points. Busy bus stops. 10 mph speed limit in the bus station.

LOW TREES | KIER HARDIE ESTATE

Narrow roads which are wide enough for one bus, There is a risk of collision with other vehicles. Plan ahead, give way where possible and check mirrors constantly. Take care and caution for low trees.

BUSY STATION | CUSTOM HOUSE STATION

Train station, bus turning point. Vehicles and a large volume of pedestrians during peak times and when events are scheduled at the Excel. Exercise extreme care and caution: Be observant of Large crowds on pavements or at bus stops, especially during events.

BUSY PEDESTRIAN AREA | PRINCE REGENT STATION

High pedestrian area, especially if the DLR is not running or if there is an event at the Excel. Not planning ahead heightens the risk of a collision with oncoming vehicles. When entering and exiting the bus station. 10 MPH.

HIGH BRIDGE | CONNAUGHT BRIDGE

Risk of strong side wind, traffic light-controlled swing bridge. Proceed with care and caution, remaining prepared to stop if necessary.

BUSY PEDESTRIAN AREA | LONDON CITY AIRPORT

Buses, parked vehicles, taxis, speed limits, speed bumps, and crowded areas/car parks. Extreme care and caution are required whilst proceeding through this area due to the DLR station and airport traffic 20 MPH SPEED LIMIT.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

NARROW ROAD | ALBERT ROAD

Road narrows at the bus change over point, and bus wing mirrors often touch when passing, there is a risk of collision. Exercise caution and assess the gap before passing.

FERRY TERMINAL | PIER ROAD

Pedestrians, Foreign vehicles coming off the ferry are often seen on the wrong side of the road, also traffic on the wrong side of the road to avoid traffic queuing for the ferry. Risk of collision.

TRAFFIC ISLAND | EAST HAM MANORWAY

The traffic island, located on a bend with low trees, causes buses to approach at an angled position, significantly increasing the risk of collision. Approach with caution.

BUSY STATION | BECKTON BUS STATION

Busy bus station and shopping area. Extra care and caution are required when manoeuvring in and out of the bus station due to pedestrians rushing for buses and moving to and from ASDA. 10 mph speed limit in the bus station.

LANE MERGE | HIGH STREET SOUTH

Bus lane merges into general traffic and has priority; however, other vehicles often fail to give way. Use the indicator, reduce speed, and remain alert for vehicles overtaking or failing to give way.

BUSY SHOPPING AREA | HIGH STREET NORTH

Very busy pedestrian area with pedestrians often not looking and constantly walking in front of the bus. Risk of collision with a pedestrian

BUSY PEDESTRIAN AREA | EAST HAM STATION

Very busy station, particularly during rush hours, caution required at all times, be mindful of pedestrians walking off the pavement without looking

BUSY STATION | STATION ROAD

Busy train Station and shopping area. take care and caution around the station. Be observant of pedestrians running, particularly in the rush hours.

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



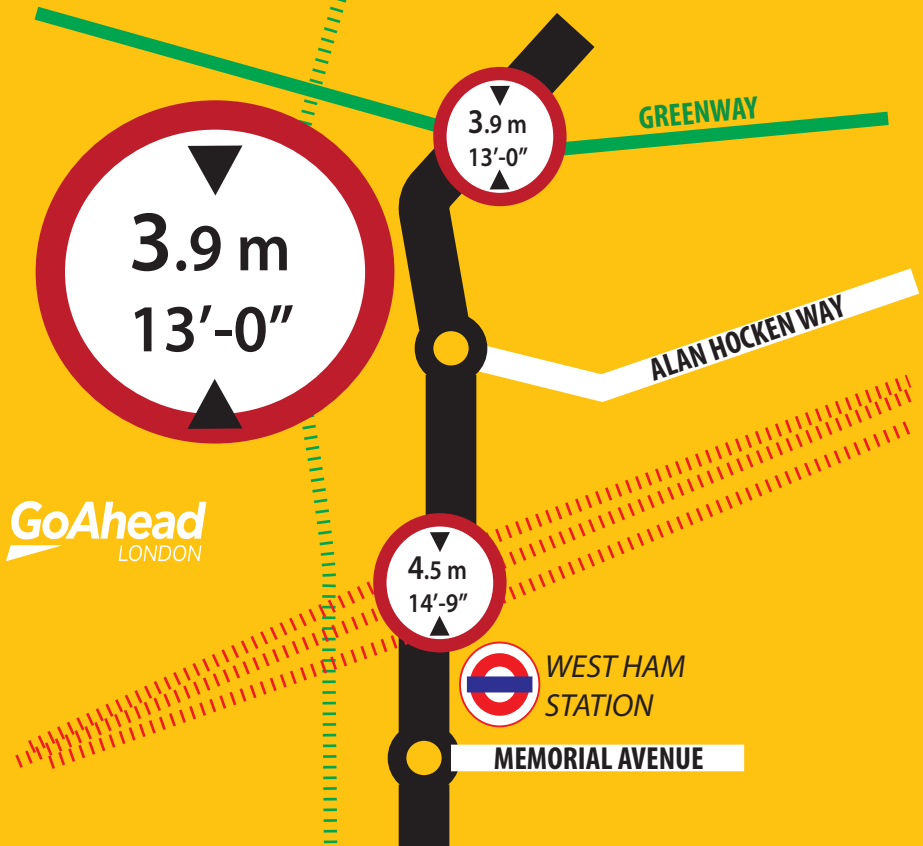
Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault

BE AWARE.

WARNING LOW BRIDGE ON MANOR ROAD



Warning. Low bridge on Manor Road (off line of route) in West Ham. **Do not go under this bridge** under any

SAFETY ALERT

Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses

Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

Congested sites – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

Pedestrian crossings – You must give way to pedestrians. Never force your way onto a crossing that is in use.

Pedestrian crossings on tight bends - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

Distractions pedestrians- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

Driver distractions- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

Speed- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

Pulling away from or into stops- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

Pedal confusion/misapplication- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

Lighting and weather conditions affect vision- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

Report issues of concern at any site you visit so action can be taken to keep you and the public safe